



# Press Release

## Central Agency for Public Mobilization And Statistics

### 24.5% increase in the number of Internet users at the end of June 2014

Central Agency for public Mobilization and statistics (CAPMAS) issued today / / 2015 the annual bulletin of telecommunications statistics 2013/2014

The most important indicators are as follows:

#### • Mobile and internet services:

- The numbers of internet users reached 44.7% million individual in June 2014 compared to 36.0 million for the same month in 2013, an increase of 24.5%.
- The numbers of mobile phone lines reached 103.2 million lines in June 2014 compared to 96.8 million lines for the same month in 2013, an increase of 6.7%.

#### • Telecommunication services :

##### • PABX telephone lines by the entry:

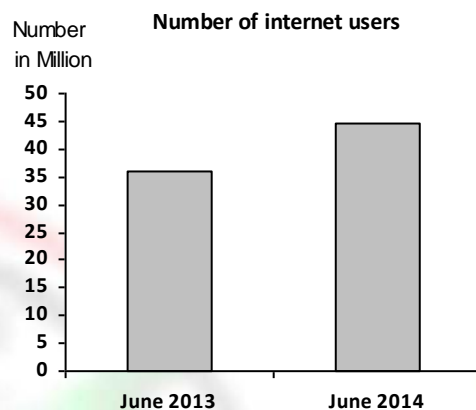
- The PABX load reached 15.2 lines in 2013/2014 compared to 14.8 million lines in 2012/2013, an increase of 2.7%.
- The number of working lines reached 8.9 million lines in 2013/2014 compared to 8.7 million lines in 2012/2013 , an increase of 2.8%.

##### • Distribution of automatic telephone lines:

- The number of phone lines in the government sector reached 166.2 thousand lines in 2013/2014 compared to 163.5 thousand lines in 2012/2013 , an increase of 1.6%.
- The number of phone lines in the private sector reached 776.6 thousand lines in 2013/2014 compared to 796.8 thousand lines in 2012/2013 , a decrease of 2.5%.
- The number of home phone lines reached 8.0 million lines in 2013/2014 compared to 7.7 million lines in 2012/2013 , an increase of 3.4%.
- The average number of household telephone lines / thousand family of population reached 390 lines in 2013/2014 compared to 384 lines in 2012/2013, an increase of 1.6%.

#### • Telecommunications services:

- The number of outgoing external wireless trunk calls reached 90.6 million calls in 2013/2014 compared to 165.0 million calls in 2012/2013 , a decrease of 45.1% the decline is due to development of telecommunication technology .
- The total duration of outgoing external wireless trunk calls reached 3.7 million hours in 2013/2014 compared to 7.2 million hours in 2012/2013 , a decrease of 48.6%.
- The number of incoming external wireless calls reached 1.1 billion calls in 2013/2014 compared to 1.3 billion calls in 2012/2013, a decrease of 15.7%.
- The total duration of incoming external wireless trunk calls reached 98.5 million hours in 2013/2014 compared to 99.9 million hours in 2012/2013, a decrease of 1.4%.



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