



Press Release

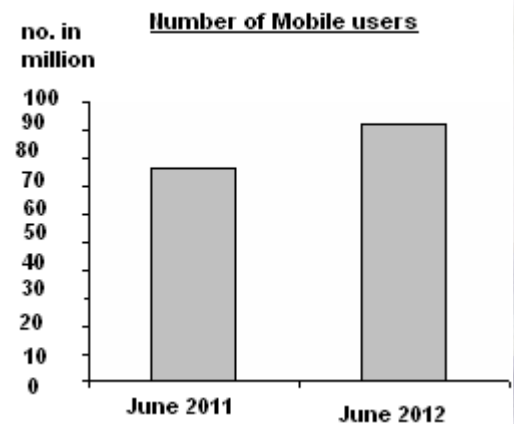
Central Agency for Public Mobilization And Statistics

20.9% increase in number of Mobile phones users in 2012

CAPMAS released on Monday 3/6/2013 Annual "Statistics of Telecommunications" 2011/2012 and its most important indicators are as follows:

- Services of Mobiles & Internet:

- Number of mobile users 92.44 million individual at the end of June 2012 compared to 76.43 million individual in 2011 with an increase 20.9%.
- Number of internet users 31.21 million individual at the end of June 2012 compared to 25.87 million individual in June 2011 with an increase 20.6%.



- Wired communications services:

- Telephone centers & worked lines:

- Number of telephone centers 2109 centers in 2011/2012 compared to 2115 centers in 2010/2011 with a decrease 0.3%.
- Center's load 14.64 million lines in 2011/2012 compared to 15.27 million lines in 2010/2011 with a decrease 4.2%.
- Number of worked lines 8.69 million lines in 2011/2012 compared to 9.32 million lines in 2010/2011 with a decrease 6.7%.

- **Distribution of telephone lines:**

- Number of telephone lines in governmental sector 176.37 thousand lines in 2011/2012 compared to 175.81 thousand lines in 2010/2011 with an increase 0.3%.

- Number of telephone lines in private sector 775.80 thousand lines in 2011/2012 compared to 796.50 thousand lines in 2010/2011 with a decrease 2.6%.

- Number of telephone lines in houses 7.74 thousand line in 2011/2012 compared to 8.34 thousand lines in 2010/2011 with decrease 7.3%.

- Average number of household telephone lines/ thousand families of population 405 lines in 2011/2012 compared to 437 lines in 2010/2011 with a decrease 7.3%.

- **Domestic Telegrams:**

- Number of domestic telegram outgoing 2.72 million telegrams in 2011/2012 compared to 3.20 million telegrams in 2010/2011 with a decrease 15%.

- Number of domestic telegram incoming 6.62 million telegrams in 2011/2012 compared to 7.17 million telegrams in 2010/2011 with a decrease 7.6%.

- **Wireless communications services:**

- Number of outgoing external trunk calls 140.15 million calls in 2011/2012 compared to 143.25 million calls in 2010/2011 with a decrease 2.2%.

- Total calls duration of outgoing external trunk calls 7.49 million hour in 2011/2012 compared to 6.27 million hour in 2010/2011 with an increase 19.4%.
- Total number of incoming external trunk calls 1.08 billion calls in 2011/2012 compared to 0.96 billion calls in 2010/2011 with an increase 11.9%.
- Total calls duration of incoming external trunk calls 78.69 million hour in 2011/2012 compared to 60.72 million hour in 2010/2011 with an increase 29.6%.